



**Sales & Marketing Global**, with its HQ in California (CA) and operations world-wide is a company specializes in delivering solution that enable sales and marketing strategy by: Workforce Solutions; Business Intelligence as a Service; Training & Consulting.

For our customer – Cisco Systems, the international leader in IT we are currently looking for:

## Data/Business Analyst

Place of work: **Cracow/Warsaw**

### Responsibilities

The role of the Business Analyst is to understand business and technical needs from various organizations create and deliver cross-functional analysis and recommendations. The person should continuously improve our deliverables for the different initiatives, as the strategy requires.

- Cross-references various databases, identify and interpret trends or patterns, make analysis and recommendations to internal teams, discover useful information and insights, suggest conclusions, support decision-making with a focus on the business outcomes.
- Provide regular reporting/analytical updates for the management
- Understand data requirements and identify the data sources in partnership with stakeholders
- Identify data gaps, prepare immediate resolution plans and document/drive data requirements. Work with other Business Analysts to drive the roadmap
- Perform Impact assessment and deep dive analysis in collaboration with stakeholders to ensure data integrity, consistency, usability and completeness
- Facilitates creation and delivery of relevant user guides

### Requirements

- Minimum 2-3 years in Data/Business Analyst role
- Business/Technical qualification
- Experienced in the development of analysis, knowledgeable on cross-referencing various databases
- Strong data analytical skills -- ability to identify and analyze complex patterns, data integration and data quality
- Critical thinking and ability to drive conclusions based on data findings
- Work experience in business reporting / business intelligence environments (Business Objects, QlikView etc)
- Basic statistics knowledge
- Data visualization knowledge - graphs, charts, dashboards



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- Professional MS Excel and VBA knowledge (a plus)
- Able to multi-task and work under tight timelines, independently and without supervision
- Experience of working across multiple geographies and with multi-disciplined and virtual teams
- Ability to think and plan ahead, to be able to foresee and mitigate issues with tenacity
- Good communication and presentation skills, able to communicate data issues clearly at all levels, open attitude, eagerness to learn, innovative and proactive attitude
- Professional written and oral communication skills in English

### What we offer

- Ability to work in multinational environment with big partner
- Opportunity to develop and gather experience in various projects
- Flexible time and place of work
- You can choose benefits from a rich offer benefits in the system MyBenefit: sport card, health insurance, life insurance and many other

If you are interested in our offer, please do not hesitate to send us your resume to:



Please, include the following clause: I hereby give consent for my personal data included in my offer to be processed by Sales and Marketing Global Poland Sp. z o.o. for the purposes of recruitment process, in accordance with the Personal Data Protection Act dated 29.08.1997 (uniform text: Journal of Laws of the Republic of Poland 2002 No 101, item 926 with further amendments).